

Complaints

Complaints can be referred to

Internet Service Providers' Association (ISPA)

Tel: 010 500 1200

Address: PO Box 518, Noordwyk, 1687 Midrand

Telephone: 010 500 1200

Email: takedown@ispa.org.za

In terms of Section 75 of the Electronic Communications and Transactions Act ("the Act") Comtel Communications has designated the Internet Service Providers' Association (ISPA) as an agent to receive notifications of infringements as defined in Section 77 of the Act.